

NVA Member Resources

We're here to help. Share this information with your members to communicate the different tools available to them to learn about their vision benefit.

PRE-ENROLLMENT



Open Enrollment Web Portal

Send members to www.e-nva.com with a password you'll get from your NVA Account Manager to gain access to:

- View outline of vision benefit coverage
- Find a vision care provider to fit their needs and nominate a vision care provider
- Discover the benefits of enrolling in an NVA vision program

ENROLLED MEMBERS



Welcome Packet

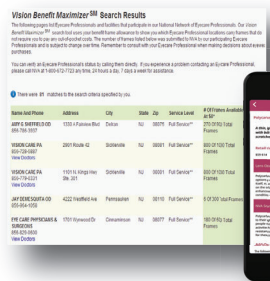
- Packet includes: benefit summary, ID card, instructions on how to find a participating provider, and discount communications
- Questions? Summary and ID card directs members to NVA website and U.S. based Member Service 24/7/365 Call Center
- ID card document lists participating vision care providers by proximity to member
- Summary outlines benefits and coverages



Member Web Portal: e-nva.com

Members visit here to:

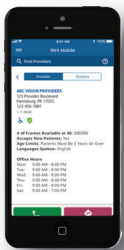
- See the next time member is eligible for benefits
- Review benefit information and value added benefits such as discounts on contact lenses and Lasik eye surgery
- Find & nominate a vision care provider
- Print ID cards (if applicable)
- Read wellness section that spotlights the importance of eye health



NVA Smart Buyer®

Consumer Resource at www.e-nva.com and app:

- Educate members to make informed purchasing decisions on eyewear
- Match eyewear choices to members' needs
- Find lens options by lifestyle and cost
- Save benefit and out-of-pocket dollars
- Choose a participating vision care provider based on how many eyeglass frames to choose from for no out-of-pocket expense



NVA Vision Benefits Member Mobile App

- Find a vision care provider from a choice of over 75,000 vision care access points across the U.S.
- View benefits information from eligibility to plan coverages
- Discover the NVA Smart Buyer® to help make smarter buying decisions on eye care and eyewear
- Access the NVA ID card (if client permits access)
- Available on iPhone or Android

Vision Benefits. Smarter.®

www.e-nva.com

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